

# HUSSMANN®

## HUSSMANN CORPORATION WARRANTY

### Self-Contained Case 5-Year Compressor Warranty

#### Models covered:

BCH, DDSSC, GSVM, HGM, ISFGG, ISMGG, HGL, LBN, LTH, NAV, NAVC, SHM, SM, SN, FNGSC, MD4060, MDN, MNGSC, VRL, and VRM

Hussmann Corporation agrees to reimburse the actual cost of a purchased compressor from the nearest compressor manufacturer's authorized wholesaler for 60 months from factory ship date. This 60-month warranty extends to any model covered in any of the Hussmann self-contained warranty policies. The agreement to reimburse is applicable to the **original OEM compressor only, totaling 1 compressor replacement** for the full 60-month duration of this warranty. This warranty does not include any other components or materials. No service or labor charges related to or incidental to the compressor replacement will be covered during this period, outside of the standard OEM Policy terms noted for the applicable Self-Contained model OEM warranty. The commitment of reimbursement must be proven to the satisfaction of Hussmann that the compressor is inoperative due to defects in the factory workmanship or material under normal use and service. Hussmann reserves the right to inspect the jobsite, installation, and reason for failure, as well as obtain failure analysis from the compressor supplier as a condition precedent to honoring any warranty.

To obtain a compressor under this warranty, the customer's service provider is required to go to the nearest compressor manufacturer's authorized wholesaler. Should the said failed compressor be under the compressor manufacturer's coverage, it would be exchanged at no cost by the authorized wholesaler to the customer's service provider once failed compressor is returned to the wholesaler location. Should the said failed compressor fall outside the compressor manufacturer's coverage, the customer's service provider is required to purchase the compressor, return the failed compressor to the authorized wholesaler for core credit if applicable, and submit the claim with Hussmann with the final bill of sale (noting the core credit if applicable and without markups) for reimbursement consideration. The equipment serial number, failed compressor serial number and model, and the replacement serial number and model must be submitted on the claim. All claims must be submitted for review within the Hussmann claim filing guidelines. For filing guidelines and other applicable warranty policies, go to the Hussmann website for this information:

[www.hussmann.com](http://www.hussmann.com)—click on "warranty" and open WARRANTY CLAIMS FILING & SYSTEM GUIDELINES.

#### Warranty Exclusions:

**THIS WARRANTY SHALL NOT APPLY TO LOSS OF FOOD OR CONTENTS OF THE PRODUCTS DUE TO FAILURE FOR ANY REASON. HUSSMANN SHALL NOT BE LIABLE:**

- For payment of labor due to failure of the power supply, antennas, and/or customer data network.
- For payment of labor for any removal or installation of warrantied parts.
- For travel to and from store locations and work sites—this includes truck charges, fuel surcharges, mileage, driver's fees, parking and tolls.
- For diagnostic charges.
- For items related to lack of maintenance or operational environmental conditions. (Such as but not limited to mold, biological growth, water intrusion, corrosion, etc.)
- For tools/items used for repair.
- For costs related to expedited shipping or handling of replacement parts; item freight and duty.
- For mark-ups on any items used for repairs.
- For per diem (such as but not limited to lodging, meals, rentals, etc.).
- Improper electrical connections, incorrect supply voltage, low or unstable supply voltage, the use of extension cords.
- When operation of the product is impaired due to improper installation.
- When the product is subject to negligence, abuse, misuse or when the serial number of the product has been removed, defaced, or altered.
- For damages during shipment, handling or installation; or caused by fire, flood, strikes, or other circumstances beyond its control.
- For any damages, delays, or losses, direct, consequential, incidental or otherwise, which may arise in connection with such product or part thereof; including loss of profit, additional labor cost, or injury to personnel or property caused by defective material or parts.
- For delays or damages caused by carriers or customer scheduling conflicts with provider which incur costs; or caused by fire, flood, strikes, or other circumstances beyond manufacturer's control.
- For any repair or replacements made without the written consent of Hussmann, or when the product is installed, operated, or maintained in a manner contrary to printed instructions covering installation and service which accompanied such product, or put into use other than as recommended by Hussmann.
- To defend, indemnify or hold harmless any purchaser or end-user for any claims, demands, lawsuits or actions of any nature.

**\*Hussmann reserves the right to alter or change the terms of its limited warranty at any time and without notice. The warranty policy that applies to your purchase shall be the one in effect on the date of product shipment. For current policy guidelines, additional warranty schedules, warranty claim procedures, and forms, go to [www.hussmann.com](http://www.hussmann.com)**