



HUSSMANN CORPORATION WARRANTY

2-Year Self-Contained Warranty with 5-year Compressor Coverage

Models covered:

BCH, DDSSC, GSVM, HGM, ISFGG, ISMGG, HGL, LBN, LTH, NAV, NAVC, SHM, SIM, SM, and SN

Husmann warranties to the original purchaser the new equipment and all original parts to be free from defects in material and workmanship under normal use and service for a period of **24 months from date of PROPER INSTALLATION AND START-UP****, with the end warranty coverage **not to exceed the maximum of 27 months from date of shipment from factory**.

A new part (excluding compressors) will be provided without charge during the applicable warranty time, provided the defective part is returned to Husmann and deemed a true warranty failure. The **replacement part assumes the unused portion of the warranty remaining**. Any parts determined not to be warrantable or not returned, **WILL BE CHARGED TO THE ACCOUNT ON FILE AT THE TIME THE PART ORDER WAS PLACED.***

For compressor replacements, please see the Compressor Policy: Self-Contained Case 5-Year Compressor Warranty on www.husmann.com for detailed information.

**See "Start-Up and Equipment Maintenance Instructions and Check Lists" provided in the installation and operation manual for the equipment. This manual can be accessed digitally using the physical QR guide supplied with the equipment.

Self-Contained Warranty Labor Coverage:

Labor coverage shall not exceed **24 months from date of PROPER INSTALLATION AND START UP**—with the end warranty coverage **not to exceed the maximum of 27 months from date of shipment from factory**.

IMPORTANT TO NOTE—WARRANTY DOES NOT COVER CLAIMS CAUSED BY IMPROPER INSTALLATION AND LACK OF BASIC PREVENTATIVE MAINTENANCE.

Any warranty claim filed, must be submitted to Husmann **within 45 days of the warranty repair date**, along with the required current warranty documentation. **Husmann reserves the right to request installation, startup and preventative maintenance documents for claims review and processing and may reject any claim where the customer cannot prove installation, start-up, and maintenance were performed pursuant to the corresponding Equipment Manual.**

NEW EQUIPMENT PARTS INCORRECT/MISSING

Any parts incorrect/missing must be reported to Husmann no more than 30 days from delivery to site, not to exceed 60 days from shipment from factory. After this time has expired, Husmann will assume the parts are correct or were lost during the installation, and parts will be charged plus shipping to replace.*

PATENT WARRANTY

Husmann warrants that its products do not infringe the claims of any existing United States patent, but Husmann makes no warranty against infringement by reason of the use thereof either in combination with other products or in the operation of any process or use of the products other than for their intended purpose. This warranty is subject to purchaser promptly notifying Husmann in the event of any action for such infringement brought against purchaser and permitting Husmann to participate in the defense of such action. Husmann reserves the right to modify or replace any product alleged to constitute and infringement, or to remove such product and refund the amount paid by purchaser therefore. This warranty is not transferable. The foregoing patent warranty shall not apply to any product or part thereof made to purchaser's design, and as such product or part. Husmann assumes no liability for patent infringement. The foregoing states the entire liability of Husmann with regard to patent infringement.

Any warranty repair made by Husmann or other providers shall not extend the term of the warranty.

THE WARRANTIES RECITED ABOVE ARE THE ONLY WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, MADE BY HUSSMANN WITH RESPECT TO ITS PRODUCTS, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS, AND HUSSMANN NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT, ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THE SALE OF ITS PRODUCTS OR ANY PART THEREOF.

Warranty Exclusions:

THIS WARRANTY SHALL NOT APPLY TO LOSS OF FOOD OR CONTENTS OF THE PRODUCTS DUE TO FAILURE FOR ANY REASON. HUSSMANN SHALL NOT BE LIABLE:

- For payment of labor for any removal or installation of warranted parts, unless specifically called out on the Warranty Schedule posted on the Hussmann Website; In effect at the date of shipment of the product.
- For travel to and from store locations and work sites—this includes truck charges, fuel surcharges, and driver fees.
- For administrative fees for preparing claims or entering them into Hussmann claim system.
- For Mark-ups on items used to repair cases.
- For any repair or replacements made without the written consent of Hussmann, or when the product is installed or operated in a manner contrary to the printed instructions covering installation and service, which accompanied such product.
- For any damages, delays, or losses, direct, consequential, incidental or otherwise, which may arise in connection with such product or part thereof; including loss of profit, additional labor cost, or injury to personnel or property caused by defective material or parts.
- For damages or delays during shipment or caused by fire, flood, strikes, or other circumstances beyond its control.
- For delayed freight shipments caused by carriers or customer scheduling conflicts with provider, which incur costs.
- When the product is subject to negligence, abuse, misuse or when the serial number of the product has been removed, defaced, or altered.
- When the product is operated on low or improper voltages.
- When the product is put to a use other than as recommended by Hussmann.
- When operation of the product is impaired due to improper drain installation.
- For payment of refrigerant loss for any reason.
- For costs related to expedited shipping or handling of replacement parts.
- For periodic maintenance items such as filters, gaskets, lamps, fuses, driers, etc.
- For diagnostic charges.
- To defend, indemnify or hold harmless any purchaser or end-user for any claims, demands, lawsuits or actions of any nature.
- For overtime, double-time, or holiday charges regarding labor.
- For tools/items used for repair (such as but not limited to: vacuum, nitrogen, reclaim, etc.).

***Hussmann reserves the right to alter or change the terms of its limited warranty at any time and without notice. The warranty policy that applies to your purchase shall be the one in effect on the date of product shipment. For current policy guidelines, additional warranty schedules, warranty claim procedures, and forms, go to www.hussmann.com**